

# How to Register for the CITI Program Courses at Fresno State

Visit the CITI program website: <https://about.citiprogram.org/en/homepage/>

## First time registration on the CITI program website:

Find the register button on the upper right portion of the home page, and click it to bring up the registration page.



**Step 1** Type in California State University, Fresno as your Organization Affiliation.


CITI - Learner Registration

Steps: **1** 2 3 4 5 6 7

You must make a selection below.

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Select Your Organization Affiliation

Search for organization: Enter full or partial name 

Can't find your institution? It may use Single Sign On. [Check here.](#)

To find your organization, enter its name in the box above, then pick from the list of choices provided. If the selection is correct, click the "Continue to Step 2" button immediately below. To clear your selection and try again, click the "Search Again" button.

I AGREE to the [Terms of Service](#) for accessing CITI Program materials.

**Continue To Step 2**

**Step 2** CITI requests that you enter your first and last name along with your email address. Please enter your name here as you would like it to appear on your completion report received at the end of the course.

While not required, we do encourage entering a secondary email address. It will assist in the recovery of your account if you forget your username or password and no longer have access to your primary email address.

The screenshot shows a web form titled "CITI - Learner Registration - DEMO". At the top, there is a progress indicator showing "Steps: 1 2 3 4 5 6 7", with "2" highlighted. Below this is a section titled "Personal Information". A note states "\* indicates a required field." The form contains four required input fields: "\* First Name", "\* Last Name", "\* Email Address", and "\* Verify email address". Below these is a paragraph of text: "We urge you to provide a second email address, if you have one, in case messages are blocked or you lose the ability to access the first one. If you forget your username or password, you can recover that information using either email address." This is followed by two optional input fields: "Secondary email address" and "Verify secondary email address". At the bottom of the form is a blue button labeled "Continue To Step 3".

**Step 3** You will choose a username and password for your account. Please follow the on screen instructions for the expected parameters of each field. Passwords are case sensitive.

During this step you will also select and answer a security question. This question will be used to assist in the recovery of your account if you have forgotten your username or password. Please select a question that is applicable to you and which you can comfortably answer for the tech support team.

### Create your Username and Password

\* indicates a required field.

Your username should consist of 4 to 50 characters. Your username is not case sensitive; "A12B34CD" is the same as "a12b34cd". Once created, your username will be part of the completion report.

\* User Name

Your password should consist of 8 to 50 characters. Your password IS case sensitive; "A12B34CD" is not the same as "a12b34cd".

\* Password

\* Verify Password

Please choose a security question and provide an answer that you will remember. **NOTE: If you forget your login information, you will have to provide this answer to the security question in order to access your account.**

\* Security Question

\* Security Answer

[Continue To Step 4](#)

**Step 4** Asks for your country of residence.

\* indicates a required field.

\* Country of Residence

Search for country: Enter full or partial name (e.g., "United States") OR your country's two or three character abbreviation (e.g., "US", "USA"), then pick from the list of choices provided.

[Continue To Step 5](#)

**Step 5** Professionals seeking credit for CITI Program courses can make their selection for Continuing Education credits here.

CITI - Learner Registration - DEMO

Steps: 1 2 3 4 **5** 6 7

\* indicates a required field.

**\* Are you interested in the option of receiving Continuing Education Unit (CEU) credit for completed CITI Program courses?**

CITI is pleased to offer CE credits and units for purchase to learners qualifying for CE eligibility while concurrently meeting their institutions training requirements.

CE credits/units for physicians, psychologists, nurses, social workers and other professions allowed to use AMA PRA Category 1 credits for re-certification are available for many CITI courses - with that availability indicated on course and module listings. **Please register your interest for CE credits below** by checking the "YES" or "NO" dots, and, when applicable, types of credits you wish to earn at bottom of page. Please read texts entered for each option carefully.

**Yes**

At the start of your course, you will be prompted to click on a "CE Information" page link located at the top of your grade book and to VIEW and ACKNOWLEDGE accreditation and credit designation statements, learning objectives, faculty disclosures, types, number and costs of credits available for your course.

Yes

**No**

The CE functionality will not be activated for your course. Credits and units will therefore not be available to you for purchase after you start your course. You can change your preference to "YES" before such time however by clicking on the "CE Credit Status" tab located at the top of your grad book page.

No

**If you picked "YES", please check below the one type of credit you would like to earn**

- MDs, DOs, PAs - AMA PRA Category 1 Credits TM
- Psychologists - APA Credits
- Nurses - ANCC CNE
- Other Participants - Certificates of Participation
- Social Workers - Florida Board of Clinical Social Work, Marriage & Family Therapy and Mental Health Counseling

**\* Can CITI Program contact you at a later date regarding participation in research surveys?** 🗨️

- Yes
- No
- Not sure. Ask me later

**Continue To Step 6**

This step is where you can also let us know your interest in participating in research surveys.

**Step 6** is organization specific. Each organization determines the fields listed on this page and what information is required or optional. Required Fresno State fields include: **Institutional Email Address, Department, and Role in Research.**

CITI - Learner Registration - DEMO

Steps: 1 2 3 4 5 **6** 7

Please provide the following information requested by DEMO

\* indicates a required field.

Language Preference

\* Institutional Email Address

\* Highest Degree

\* Job Title

\* Department

\* What Is Your Role In Research?

\* How Did You Hear About The CITI Program?

[Continue To Step 7](#)

The questions in **Step 7** enroll you in CITI Program courses. These questions are set up based on the organization specific courses. Please read each question carefully to ensure you are enrolled in the correct course. Fresno State curriculum includes: **Human Subjects Research (HSR), Institutional/Signatory Officials & IRB Chair, Good Clinical Practice (GCP), Information Privacy & Security (IPS), Responsible Conduct of Research (RCR), Conflicts of Interest (COI), and Laboratory Animal Research.**

If a required course is not listed, or you would like guidance with course selection, please contact our Research Compliance Officer, Svetlana Bagdasarov, at svetlanab@mail.fresnostate.edu.

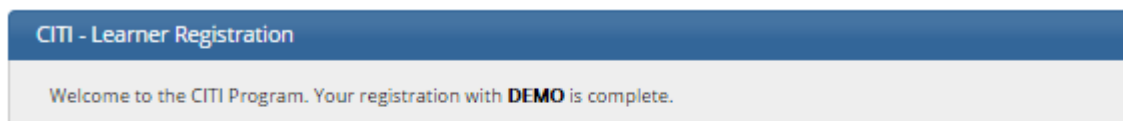


\* indicates a required field.



[Next](#)

After selecting your courses, click on Finalize Registration.



[Finalize Registration](#)

**Your learner account registration is complete.**

You will now be able to access the Main Menu of your account.

Click on the course name to begin the course. If you need to change your course registration, click on Add a Course or Update Learner Group.



Main Menu

Your registration has been completed successfully.

▾ DEMO Courses

Course	Status	Completion Record	Survey
DEMO - GCP Device Refresher	Not Started	Not Earned	

My Learner Tools for DEMO

- Add a Course
- Remove a Course
- View Previously Completed Coursework
- Update Institution Profile
- View Instructions page
- Remove Affiliation

▸ [Click here to affiliate with another institution](#)

▸ [Affiliate as an Independent Learner](#)