

# FRESNO STATE

## Student Affairs and Enrollment Management

### **Vision**

To be known for our ability to promote student success and support academic goals; facilitate student engagement, learning and leadership; provide quality student-centered services and programs with integrity and professionalism.

### **Mission**

To foster student success, provide exceptional quality programs/services, facilitate student engagement, learning, leadership, sense of belonging and support academic and career goals.

### **Core Values**

- Discovery
- Diversity
- Distinction

### **Essential Responsibilities**

The following responsibilities form the core work of each Division office:

- Promote the mission of the University and the Division
- Promote student success and serve as student advocates
- Commit to social justice, diversity and inclusion
- Deliver quality programs and services which facilitate student engagement, learning, leadership and support academic goals
- Develop and cultivate collaborations and partnerships with campus community and local partners

### **Service Principles**

- Serve greater good
- Provide outstanding service and exceed expectations
- Solicit feedback and continually improve
- Align financial resources