CAMPUS NETWORK UPGRADES

On Monday, October 27 an email was sent to all employees outlining the network upgrades that are part of the Chancellor’s Office Common Network Initiative (CNI), as well as a general overview of what to expect during the upgrade.

Posted on the Technology Services website www.fresnostate.edu/technology/projects is a master upgrade schedule that lists each building on campus by name, the planned deployment (start) date for each building’s network upgrade, and the planned start and end times for each building’s network upgrade. Departments can expect to experience temporary and intermittent service outages during their building’s upgrade times, so please plan accordingly.

The master upgrade schedule will be updated each week as network upgrades are completed. Any changes to network upgrade dates and/or times can be found on the “Schedule Update” tab of the master upgrade schedule.

As network upgrades progress, Technology Services will be able to provide a more accurate estimate of network upgrade/expected service interruption times. Start and end times for each building will be adjusted appropriately.

Procedures for placing EMERGENCY 911 calls and for reporting non-emergency issues during phone service outages, are posted on the Technology Services website. Departments are encouraged to review this information thoroughly.

Every effort will be made to minimize the disruption to your department caused by the network service outages. Thank you for your patience and please feel free to provide your feedback through the website’s feedback link.

For more information about CNI, visit the CSU Synergy page regarding Next Generation CyberInfrastructure.

Technology Services