CONFIDENTIALITY REQUIREMENTS

Names and all information concerning the condition or circumstances of any person(s) from whom or about whom information is obtained are to be kept confidential. All information about personal facts and circumstances obtained by the provider shall be treated as privileged communications, shall be held confidential, and shall not be divulged without the individual's written consent, except as required by law or as may be necessary to provide emergency services to the individual, or as required by the California Department of Public Health (CDPH) to administer the Family PACT Program.

Information may be disclosed in summary, statistical or other forms that do not identify particular individuals. The applicant, client, their attorney or other authorized representative may inspect the client’s certification records maintained by the provider.

FAMILY PLANNING PATIENT RIGHTS

Men and women, regardless of race, religion, age, sex, sexual orientation, ethnic and religious background, or economic standing have:

- The right to decide whether or not to have children and, if so, to determine their timing and spacing
- The right to be treated with dignity and respect
- The right to privacy and confidentiality in all aspects of services
- The right to adequate and objective education and counseling
- The right to have all procedures explained and questions answered in a language that can be understood
- The right to know effectiveness, possible side effects, and complications of all contraceptives
- The right to participate in selecting the contraceptive method(s) to be used
- The right to know the results and meanings (diagnosis, treatment and prognosis) of all tests and examinations
- The right to see their records and have them explained
- The right to know the meaning and implications of all forms they are asked to sign
- The right to consent to or refuse, any contraceptive method, test, examination or treatment

Participation of any individual in the Family PACT (Planning Access, Care and Treatment) Program is voluntary and free of compulsion or coercion of any kind. If you feel your rights have been violated, please speak to the director of the clinic/health office.