

Frequently Asked Questions

How do I sign up to volunteer?

All potential volunteers will need to complete an application, pass a background check, TB testing, and other CDCE administrative requirements. To learn more, email us at V21FREServeVets@va.gov

How do I involve my family and friends?

CDCE encourages family volunteering. Contact us to discuss potential projects for your family and friends

Will volunteering help me get hired by VA?

While there is no guarantee of VA employment, serving as a VA volunteer does allow volunteers to demonstrate their work ethic, performance, professionalism and may afford exposure to employment opportunities.

To Volunteer

Please email V21FREServeVets@va.gov and request an application now

Questions?

Call us at (559) 225-6100, Ext. 5006



**VA Central California Health Care System
Center for Development and Civic Engagement**
2615 E. Clinton Avenue M/S 135
Fresno, CA 93703-2286

VA Central California Health Care System



VOLUNTEER
You
Will Make
a Difference
Today!

**Center for Development
and Civic Engagement**

Our Mission



The Mission of the Center for Development and Civic Engagement (CDCE):

"To enhance the Veteran experience, raise Veteran morale and promote physical, mental, and spiritual health."

VA Central California Health Care System volunteers give over 60,000 hours of service to Veterans each year. It is impossible to calculate the amount of caring and sharing.

Please join the CDCE family and make a difference in the lives of America's Heroes Today!

Volunteer Opportunities

Customer Service Attendant – Provide a personal positive first impression and standardized VA experience by assisting with navigation, hospitality, information, transporting patients by wheelchair to appointments, and a general culture of care

Parking Lot Transport Operator (Golf Cart) – Assist Veterans, caregivers, and their guests in parking lot areas with safe transports to/from vehicle to medical center entrance.

**Must be over 18 with a current driver's license.*

DAV Driver – DAV drivers transport ambulatory Veterans in Fresno, Oakhurst, Merced, and Tulare to medical appointments.

** Must be over 18 with a current driver's license, complete a physical examination, and provide a printout of DMV driving record.*

Compassionate Contact Corps – Volunteers provide quality 1:1 social interaction, engaging Veterans in meaningful conversations through regular telephone visits to enhance the Veteran's well-being and quality of life

Event Support (Occasional) – Volunteers provide event support for observances, ceremonies, and holiday events

Administration Aide – Based on department availability

Administrative Aides provide clerical assistance throughout the medical center. Duties may include answering phone calls, greeting and directing visitors, filing, word processing, creating spreadsheets, presentations, etc.

- Applicants must be able to commit to at least 18 hours per week between 8 a.m. and 4 p.m. Monday-Friday
- Must submit an administrative specific resume

My Life My Story – Volunteers interview Veterans about their life stories and creates short narratives based on the interviews that are uploaded to CPRS and shared with the veteran's care team.

Other areas placement may be available upon department request i.e. Emergency Department Aide, Logistics, Information Technologists (must be enrolled in an IT program or have experience working with IT).

